



The Small Print (updated March 2022).

Oh My Dog Doggy Day Care

Please read this carefully and feel free to ask any questions or for clarification of any of these points.

By a) enrolling a dog with or b) permitting a dog to attend or c) accepting the services of Oh My Dog Doggy Day Care and its staff, the Client is deemed to have accepted the Terms and Conditions below.

- All dogs must be registered with Oh My Dog to attend day care.
- All dogs will be assessed prior to attending.
- Only dogs considered to be well socialised, who genuinely enjoy the company of other dogs and people, are suitable for joining day care.
- Dogs with behaviour or aggression issues will not be accepted.
- I further understand and agree by enrolling my dog, that Oh My Dog has relied on my honest and frank representation that my dog is in good health and has not harmed or shown aggression or threatening / antisocial behaviour toward any person or dog.
- Please note that not all dogs will enjoy day care – we will not coerce them to interact and if we feel they are not benefiting we will inform you.
- Puppies from 10 weeks are welcome—please discuss this with your vet - but their physical activity and mental stimulation will be restricted to avoid straining their still developing ligaments and social capabilities.
- All male dogs over the age of 12 months must be neutered.
- Female dogs will not be able to attend day care for the duration of their season (typically 3 weeks).
- All dogs accepted must have an up-to-date vaccination certificate, **including kennel cough.**
- **I further understand that although my dog is vaccinated against kennel cough there is still a possibility that my dog may contract kennel cough. I agree that I will not hold Oh My Dog responsible if my dog contracts kennel cough while attending day care.**
- I further understand that if I fail to provide proof of current vaccinations or if my dogs' vaccinations are found to be expired or otherwise incomplete, Oh My Dog has the right to refuse service until current proof is provided.

- All dogs accepted are required to be wormed and de-fleaed regularly - please inform us as and when you treat for these so we can update our records.
- I further agree to notify Oh My Dog of any infectious and/or contagious disease or condition my Dog has been exposed to or is affected by. Diseases and conditions include, but are not limited to, kennel cough, fleas, worms, hepatitis, infectious skin disease and parvovirus.
- I further agree to take all necessary actions or precautions to ensure that my dog is continuously free of contagious, infectious, or otherwise communicable disease.
- In the unlikely event of your dog being involved in an accident or in an emergency Oh My Dog will take your dog to the nearest veterinary surgery. Oh My Dog is not liable for any costs incurred in this instance.
- I understand that I am solely responsible for any and all harm to persons, property or animals/livestock caused by my dog while my dog is attending Oh My Dog Doggy Day Care.
- I further understand that during normal dog play, my dog may sustain 'wear and tear' injuries. All dog play is carefully monitored to avoid injury, but scratches, punctures, bumps and knocks or other injuries may occur despite our best supervision whilst both in and out of the unit.
- I further understand that Oh My Dog is a place where dogs co-mingle, and I am responsible for the medical treatment of any injury or illness that my dog receives while at day care, even though it is likely that veterinary care will take place outside of normal day care hours.
- The Client's dog will be transported with other dogs in an Oh My Dog vehicle. The Client agrees that Oh My Dog cannot be held liable for injury or death of their dog in the event of motor vehicle accident.
- All dogs in our care wear our collars with our mobile number on which are supplied by Oh My Dog.
- The dogs in our care will have any collar that is not 'quick release' (ie: a buckle) removed for the duration of their stay.
- Occasional / holidaying dogs will be invoiced in advance and the booking is not confirmed until payment is received.
- Should you decide to collect your dog prior to the end of your booked session, we are unable to offer a refund.
- Regular dogs will be invoiced in arrears at the end of the week, payment is due on receipt of invoice.
- Our cancellation policy is as follows: 100% of the session price will be charged if you cancel with less than 48 hours' notice.
- The Client is advised to notify their dog insurers of the day care arrangement in order to be covered under the pertinent insurance policies.

- I allow and consent for my dog to be photographed, videotaped, and/or used in any media or advertising by Oh My Dog.
- Children under the age of sixteen are not allowed to enter the unit under any circumstances.