



THE SMALL PRINT (UPDATED FEBRUARY 2024)

OH MY DOG DOGGY DAYCARE □ UNIT 4 □ BURKE ROAD □ TQ95XL □ 07864806212 □ 07415170313

PLEASE READ THIS CAREFULLY AND FEEL FREE TO ASK ANY QUESTIONS OR FOR CLARIFICATION OF ANY OF THESE POINTS.

BY A) ENROLLING A DOG WITH OR B) PERMITTING A DOG TO ATTEND OR C) ACCEPTING THE SERVICES OF OH MY DOG DOGGY DAY CARE AND ITS STAFF, THE CLIENT IS DEEMED TO HAVE ACCEPTED THE TERMS AND CONDITIONS BELOW.

- ALL DOGS MUST BE REGISTERED WITH OH MY DOG TO ATTEND DAYCARE.
- ALL DOGS NEED TO BE ASSESSED BEFORE ATTENDING. THIS IS PREFERABLY CARRIED OUT IN PERSON, EITHER HERE ON SITE OR IN YOUR HOME, BUT IF THIS IS NOT FEASIBLE THEN AN IN-DEPTH PHONE CONVERSATION WILL BE ACCEPTABLE.
- DOGS CONSIDERED WELL-SOCIALIZED, WHO GENUINELY ENJOY THE COMPANY OF OTHER DOGS AND PEOPLE, ARE MOST SUITED TO A DAYCARE ENVIRONMENT.
- DOGS WITH EXTREME BEHAVIOUR OR AGGRESSION ISSUES WILL NOT BE ACCEPTED AND WE ADVISE YOU SEEK ADVICE FROM A CERTIFIED FORCE-FREE CANINE BEHAVIOURIST.
- I FURTHER UNDERSTAND AND AGREE BY ENROLLING MY DOG, THAT OH MY DOG HAS RELIED ON MY HONEST REPRESENTATION THAT MY DOG IS IN GOOD HEALTH AND HAS NOT HARMED OR SHOWN AGGRESSION OR THREATENING/ANTISOCIAL BEHAVIOUR TOWARD ANY PERSON OR DOG. CANINE COMMUNICATION WITHIN EVERYDAY CONTACT IS NOT CONSIDERED TO BE AGGRESSION - IE, GRUMBLES AND LIP LIFTS ARE ALL PART OF THE RICH BODY LANGUAGE THAT DOGS EMPLOY TO COMMUNICATE.
- PLEASE NOTE THAT NOT ALL DOGS WILL ENJOY DAYCARE — WE WILL NOT COERCE THEM TO INTERACT AND IF WE FEEL THEY ARE NOT BENEFITING FROM OR THRIVING IN THE DAYCARE ENVIRONMENT WE WILL INFORM YOU.
- PUPPIES ARE WELCOME TWO WEEKS AFTER THEIR FINAL ROUND OF VACCINATIONS - PLEASE DISCUSS THIS WITH YOUR VET. THEIR PHYSICAL ACTIVITY WILL BE RESTRICTED TO AVOID STRAINING THEIR STILL-DEVELOPING BONES AND LIGAMENTS. THEIR EXPOSURE TO SOCIAL INTERACTION WILL ALSO REFLECT THEIR JUVENILE SOCIAL CAPABILITIES.
- MALE DOGS OVER THE AGE OF 12 MONTHS WILL IDEALLY BE NEUTERED. FOR LARGE AND GIANT BREEDS THIS CAN BE TOO SOON. NEUTERING IS ASSESSED ON A CASE-BY-CASE BASIS; AS YOUR DOG GOES THROUGH DEVELOPMENTAL GROWTH, HIS REACTIONS AND DEMEANOUR MAY CHANGE.

● FEMALE DOGS WILL NOT BE ABLE TO ATTEND DAYCARE FOR THE DURATION OF THEIR SEASON (TYPICALLY 3 TO 4 WEEKS). NOT ONLY FOR THE OBVIOUS RISK BUT IT CAN BE INCREDIBLY DISRUPTIVE.

● ALL DOGS ACCEPTED MUST HAVE THE MINIMUM VACCINATIONS REQUIRED IN THE UK

- CANINE DISTEMPER VIRUS (CDV)

- CANINE PARVOVIRUS (CPV)

- CANINE ADENOVIRUS (CAV)

- CANINE LEPTOSPIRA

- BORDETELLA BRONCHISEPTICA (KENNEL COUGH). A POSITIVE TITRE TEST WILL BE ACCEPTED AS A PRECAUTION AGAINST KENNEL COUGH SHOULD YOU PREFER

● I FURTHER UNDERSTAND THAT ALTHOUGH MY DOG IS VACCINATED AGAINST KENNEL COUGH THERE IS STILL A POSSIBILITY THAT MY DOG MAY CONTRACT KENNEL COUGH. I AGREE THAT I WILL NOT HOLD OH MY DOG RESPONSIBLE IF MY DOG CONTRACTS KENNEL COUGH WHILE ATTENDING DAYCARE.

● I FURTHER UNDERSTAND THAT IF I FAIL TO PROVIDE PROOF OF CURRENT VACCINATIONS OR IF MY DOGS' VACCINATIONS ARE FOUND TO BE EXPIRED OR OTHERWISE INCOMPLETE, OH MY DOG HAS THE RIGHT TO REFUSE SERVICE UNTIL CURRENT PROOF IS PROVIDED.

● I FURTHER AGREE TO TAKE ALL NECESSARY ACTIONS OR PRECAUTIONS TO ENSURE THAT MY DOG IS CONTINUOUSLY FREE OF CONTAGIOUS, INFECTIOUS, OR OTHERWISE COMMUNICABLE DISEASES. OH MY DOG WILL ACCEPT HOMOEOPATHIC AND NATURAL DEFENCES AND TREATMENTS.

● IN THE UNLIKELY EVENT OF YOUR DOG BEING INVOLVED IN AN ACCIDENT OR AN EMERGENCY OH MY DOG WILL TAKE YOUR DOG TO THE NEAREST VETERINARY SURGERY. WE HAVE A WRITTEN AGREEMENT WITH THE PRACTICE MANAGER AT DART VALE VETERINARY PRACTICE (TWO-MINUTE DRIVE AWAY) TO TREAT ALL EMERGENCY VISITS, REGARDLESS OF WHICH VET PRACTICE YOU ARE REGISTERED WITH. OH MY DOG IS NOT LIABLE FOR ANY COSTS INCURRED IN THESE INSTANCES.

● I UNDERSTAND THAT I AM SOLELY RESPONSIBLE FOR ANY HARM TO PERSONS, PROPERTY OR ANIMALS/LIVESTOCK CAUSED BY MY DOG WHILE MY DOG IS ATTENDING OH MY DOG DOGGY DAYCARE.

● I FURTHER UNDERSTAND THAT DURING NORMAL DOG PLAY, MY DOG MAY SUSTAIN 'WEAR AND TEAR' INJURIES. ALL DOG PLAY IS CAREFULLY MONITORED TO AVOID INJURY, BUT SCRATCHES, PUNCTURES, BUMPS KNOCKS OR OTHER INJURIES MAY OCCUR DESPITE OUR BEST SUPERVISION WHILST BOTH IN AND OUT OF THE UNIT.

● I FURTHER UNDERSTAND THAT OH MY DOG IS A PLACE WHERE DOGS CO-MINGLE, AND I AM RESPONSIBLE FOR THE MEDICAL TREATMENT OF ANY INJURY OR ILLNESS THAT MY DOG RECEIVES WHILE AT DAYCARE, EVEN THOUGH IT IS LIKELY THAT VETERINARY CARE WILL TAKE PLACE OUTSIDE OF NORMAL DAYCARE HOURS.

● THE CLIENT'S DOG WILL BE TRANSPORTED WITH OTHER DOGS IN AN OH MY DOG VEHICLE. THE CLIENT AGREES THAT OH MY DOG CANNOT BE HELD LIABLE FOR THE INJURY OR DEATH OF THEIR DOG IN THE EVENT OF A MOTOR VEHICLE ACCIDENT.

● ALL DOGS IN OUR CARE WEAR OUR COLLARS OR TAGS WITH OUR MOBILE NUMBER WHICH ARE SUPPLIED BY OH MY DOG.

- THE DOGS IN OUR CARE WILL HAVE ANY COLLAR THAT IS NOT 'QUICK RELEASE' REMOVED FOR THE DURATION OF THEIR STAY. QUICK RELEASE OR BREAKAWAY COLLARS CAN BE REMOVED WITH A PINCH OF TWO FINGERS SHOULD THE COLLAR GET CAUGHT AS OPPOSED TO THE BUCKLE TYPE.
- OCCASIONAL/HOLIDAYING DOGS WILL BE INVOICED IN ADVANCE AND THE BOOKING IS NOT CONFIRMED UNTIL PAYMENT IS RECEIVED.
- SHOULD YOU DECIDE TO COLLECT YOUR DOG BEFORE THE END OF YOUR BOOKED SESSION, WE ARE UNABLE TO OFFER A REFUND.
- REGULAR DOGS WILL BE INVOICED IN ARREARS AT THE END OF THE WEEK, PAYMENT IS DUE ON RECEIPT OF THE INVOICE.
- OUR CANCELLATION POLICY IS AS FOLLOWS: 100% OF THE SESSION PRICE WILL BE CHARGED IF YOU CANCEL WITH LESS THAN 48 HOURS' NOTICE.
- THE CLIENT IS ADVISED TO NOTIFY THEIR DOG INSURERS OF THE DAYCARE ARRANGEMENT TO BE COVERED UNDER THE PERTINENT INSURANCE POLICIES.
- I ALLOW AND CONSENT FOR MY DOG TO BE PHOTOGRAPHED, VIDEOTAPED, AND/OR USED IN ANY MEDIA OR ADVERTISING BY OH MY DOG.
- CHILDREN UNDER THE AGE OF SIXTEEN ARE NOT ALLOWED TO ENTER THE UNIT UNDER ANY CIRCUMSTANCES.
- THE CLIENT CAN REQUEST AN UPDATE ON THEIR DOG'S DAY AT ANYTIME

